



I'd like to start by thanking our wonderful staff that have continued to show amazing commitment to our community during these trying times. Many public servants are reporting to work every day, some are working from home, and all are diligently providing customer services with our 7Cs pledge; to all of our employees, I say Thank You!

Our Employees continue to rise to the occasion with their creative ideas on how to support one another, and support National City. Karla Apalategui, Senior Accounting Assistant, was recognized by the City Council last night as our Employee of the Quarter with her family by her side. Congrats, Karla! We know those front line employees are supported by the hard work and commitment of all City employees like you! Additionally, I'd like to recognize Ron Williams and the IT division for setting up last night's fully virtual City Council meeting and for coordinating all the logistical support for our employees working remotely.

EMPLOYEE HEALTH

Prioritizing the health and well-being of the public and our employees and their families, the city has protective measures in place including supplying employees with hand sanitizer and facial coverings, and encouraging virtual meetings. It is essential that staff continues to maintain physical distancing in the workplace for their health as well as first responders.

If you are feeling ill, please do not report to work. If you begin feeling ill at work, it is important that you leave until you can be seen by your healthcare provider. If you or someone in your family tests positive for COVID-19, notify your supervisor and Human Resources as quickly as possible. We want to continue to keep our workplace healthy, ensuring our staff can continue to respond to the needs of our community.

MORATORIUM ON EVICTIONS

The City Council voted last night to enact a temporary moratorium on evictions due to COVID-19. The Urgency Ordinance protects renters and commercial tenants from being evicted if they are unable to pay rent due to financial difficulties caused by COVID-19. The Urgency Ordinance also suspends foreclosures that could be used to evict a residential, commercial tenant, or homeowner that occupies their property when the basis for eviction is due to a substantial loss of income caused by COVID-19. The Ordinance expires on June 30, 2020 unless further extended by the City Council. More information is posted on the National City's Housing Authority website, [link here](#).

CITY OPERATIONS

I want to keep staff updated regarding levels of service throughout the organization as they continue to change. Please be sure if you are now telecommuting from home that you are

replying to requests from the public in a timely way. Customer service remains a core commitment for our organization and despite our new working arrangements we want to make sure that residents continue to receive timely responses from staff.

Public Safety

- NCPD is patrolling the City to ensure that businesses and the community are following the Governor's stay at home order in order to safeguard the health and safety of our residents and community. High visibility and low contact are the current guidelines and we appreciate the community's efforts to comply. To date, we have not had to issue any citations as we focus on educating and informing.
- There are three ways to report inappropriate gatherings or non-essential businesses operating within City limits. Online reporting through the National City Connect app using the Covid-19 dropdown option, by calling the City's non-emergency 619-336-4411 ext 0, or using the County's "211" line.

Public Works

- Parks are closed to all gatherings and organized sports but open to passive recreations (walking, running, biking). All amenities including restrooms, playgrounds, basketball and tennis courts, athletic fields, the skate park, and parking lots are closed to the public.
- Park maintenance continues, including keeping sidewalks and walking paths clear of debris, and providing specialized sanitation around exterior restroom sinks, wash stations, and picnic tables.
- Landscape and tree maintenance continues including tree trimming along City streets.
- We continue to repair potholes, provide street sweeping, pick-up of trash and large debris, clearing storm drains and channels in preparation for storm events; and providing traffic control and maintaining sewer lines.

Development Services

- The Building division is currently offering online submittals of plans up to 10 MB. We are working on a plan to receive development and engineering plans online regardless of size and by appointment drop off of hard copy sets outside City Hall, if necessary.
- We are also continuing to provide Engineering, Fire and Building inspections and other core services to keep our development projects moving forward to the fullest extent possible during this crisis.

Stay at Home Services

- The Community Services staff continues to provide grab and go hot meals to youth and seniors: 200 youth meals and 230 senior meals are distributed each day.
- "Virtual Recreation" and Library Resources are available online, where residents can find resources to keep both their minds and body active while staying at home. This includes exercise videos, ebooks & emagazines, virtual museum tours, activities, and more.

BUDGET WORKSHOP

Virtual meetings will continue for the foreseeable future until the Stay at Home order is lifted. We are planning a Zoom budget workshop on April 28 at 4pm. We will present a preliminary budget, and take direction from the City Council. We will adopt the budget in late May/early June. Although we will consider the financial impacts of the ongoing pandemic during this workshop, it is unlikely we will fully understand the extent of the impacts until later this year when we will revise the budget accordingly.

BOARDS AND COMMISSION MEETINGS

Boards and Commissions meetings are canceled through April. We are looking at holding the Planning Commission on May 4 in Zoom format similar to the City Council meeting, and possibly restarting other Boards and Commissions via Zoom as well.

MTS - SERVICE UPDATES

Starting Monday, April 13, MTS will start a modified weekday schedule, due to significant declines in ridership as a result of the coronavirus. About 70% of routes will see a frequency and/or span of service change, but no routes will be cut. At this time, only essential trips should be taken on MTS buses and Trolleys (essential workers, groceries, medical, etc.) [More info here](#).

Thank you for your service to our city. I know that there continues to be a great deal of uncertainty that the COVID-19 crisis has created, but we will get through this together. I'm proud of this organization and I appreciate your dedication to our community. Together We Can!