



Welcome to the 3rd edition of Brad's Bulletin, Sailing the 7 Cs. Please forward and/or post at your workplaces for those employees without email access. As your City Manager, I intend to do my best to inform all employees about the news and decisions effecting our organization. It is also an opportunity to recognize the great work you do every day for our community. Here's some updates from last night's City Council meeting and other things to keep you in the know....

Strategic Plan Workshop

Last night before the regular City Council meeting the City hosted a workshop discussing our [strategic plan](#). The strategic plan is a guiding document that looks five years into the future and allows elected leaders to collaborate with the management team and community to establish a vision, set a direction, and prioritize our resources. This workshop was a continuation of the process we started in June when we promoted

Customer Service as a core value and more recently established our [7 Cs Pledge](#) as our mission statement. We will continue working on our strategic plan through "Outreach October" where everyone can share their thoughts through a community survey. We will then have another workshop on October 29th and finally adopt a new strategic plan by the end of the year.

Volunteer Recognition Dinner

The Volunteer Recognition Dinner for Board and Commission members is tomorrow, Thursday, September 19, from 6:00 pm to 8:00 pm at the Downtown Abby to say THANK YOU to our amazing volunteers. Volunteers are a vital part of our day to day operations and it's important for us to acknowledge their hard work and dedication. Staff members that oversee Boards or Commissions have the opportunity to attend the event to mingle with your volunteers, and enjoy an evening of music, food and refreshments.



Employee of the Quarter

Our Employee of the Quarter is Angie Elizondo, National City's Housing Specialist. Angie has over 30 years of Housing experience. She has assisted 1000's of families, elderly, & disabled participants find safe and affordable housing. She manages a caseload of 250+ annual re-certifications and continues to meet HUD's requirements, audits and deadlines. She's a great team player who is loved and appreciated by her co-workers and the housing program participants. Thank you Angie for all your outstanding and dedicated work!

September 18, 2019



Heroic Effort

On September 12th NCPD responded to a major accident across from Sweetwater High School where a postal worker was pinned against his vehicle when another driver lost control of their vehicle. Corporal Sal Gil noticed right away that the postal worker had a severe injury to his leg and needed bleeding control immediately. As the first one on the scene Corporal Gil was able to react quickly by applying a tourniquet to the patient's leg and due to the quick reactions of Corporal Gil the patient's outcome appears to be positive. This is another example of our first responders stepping up to serve our community! Thank you Corporal Gil.

Monthly Birthday Celebrations

Join us on Thursday, September 26th at 5:00pm in the outside employee lounge at City Hall to recognize & celebrate all the September Birthdays!

- Brad