

DRAFT Consolidated Annual Performance Report

City of National City

Final report will be submitted to HUD by September 28, 2019 and will be posted online at https://www.nationalcityca.gov/cdbg_home

Casa de Salud Youth Center

Funds expended: \$34,000

The Casa de Salud Youth Afterschool Program provides a well supervised, positive, safe, fun, youth oriented program with positive adult role models. The program has a balance of activities that build on youth's strengths, empower them to make positive decisions, and develop positive relationships with their peers. The program provides new experiences and opportunities for youth to build their self-esteem, grow through educational activities, arts, science, physical fitness, field trips, community service projects and leadership opportunities. CDBG grant will be used to facilitate the above activities by providing staffing, supplies, healthy afternoon snacks, and transportation for field trips when needed.

This program year the Casa de Salud Youth Center team was able to provide a well supervised, positive, safe, fun youth program with positive adult role models. The program served extremely low to moderate income youth in National City. Youth who attended the program were provided with a safe place to be with activities for youth to participate in.

This year the Community Services Department developed and implemented a new registration procedure for all participants. It was difficult to get the youth to register at first, but there has been improvement. The supervisor has had multiple meetings with staff to review important rules and the reason why they are important. This program year the supervisor began a campaign to encourage youth to submit their registration packets. Those who turned in their registration packets were invited to a Pizza Party. This was a successful way to have youth submit their registration packets.

As part of the "Annual Community Service Day" in the City, the Casa de Salud Youth Center had a separate day dedicated to putting together planters in the lobby. For this event the community was invited to come making it an intergenerational activity. Participants learned about the benefits of drought resistant plants which were added to the lobby. Succulents line the planters and the youth maintain these planters at the Center.

Casa de Salud Youth Center partnered with Feeding San Diego to provide the youth with free summer lunch and snack on Monday thru Friday. During the month of June 204 lunches and 151 snacks were served.

The Casa de Salud Youth Center staff has made it a tradition to celebrate the youth's birthday's every two months. This activity is something that the youth really looks forward to every time as it is a community

building activity within the Center. Next fiscal year staff hopes to be able to celebrate birthdays every month.

ALL	PROGRAM CLIENTS (Incl. National City)									
	ALL CLIENTS (Incl. Hispanic)					HISPANIC ONLY				
RACE:	Q1	Q2	Q3	Q4	Total	Q1	Q2	Q3	Q4	Total
White	7	1	4	21	33	7	1	2	19	29
Black/African American	x	x	x	x	0	x	x	x	x	0
Asian	x	x	1	x	1	x	x	x	x	0
American Indian/Alaskan Native	x	x	x	x	0	x	x	x	x	0
Native Hawaiian/Other Pacific Islander	x	x	x	x	0	x	x	x	x	0
American Indian/Alaskan Native and White	x	x	x	x	0	x	x	x	x	0
Asian and White	x	x	x	x	0	x	x	x	x	0
Black/African American and White	x	x	x	x	0	x	x	x	x	0
American Indian/Alaskan Native and Black	x	x	x	x	0	x	x	x	x	0
Other/Multi-Racial	1	x	x	x	1	1	x	x	x	1
1. Total*	8	1	5	21	35	8	1	2	19	30

INCOME:	Q1	Q2	Q3	Q4	Total
Extremely Low Income (0-30%)	5	x	5	9	19
Low Income (31-50%)	1	1	x	9	11
Moderate (51-80%)	2	x	x	2	4
Non-Low/Moderate (>80%)	x	x	x	1	1
2. Total*	8	1	5	21	35

NCPD Support Service: Domestic Violence Response Team

Funds expended: \$20,000

The program provides 24/7 response to 911 police calls for domestic violence. Bilingual on-call Advocates are stationed at the National City Police Department (NCPD) until they are called onsite to the scene to assist victims. Crisis intervention is provided, safety planning, assessments on shelter and counseling services, and the coordination the services for other community agencies as needed.

During this program year DVRT Advocates responded to a total of 98 DV calls for National City residents. This number placed our program at over 100% of our annual goal of serving approximately 95 residents. Victims were linked to resources including emergency housing and housing supports, referrals for counseling, and referrals for free legal assistance. Through these referrals victims were provided access to various resources and services that will support them towards healing from the trauma of their victimization.

The response team continues to provide crisis intervention and safety planning at the scene of the Domestic Violence incident. When needed, alternative shelter placements are also made. DV advocates follow up with the victim and children within 48 hours to offer counseling and housing resources, referrals and additional advocacy such as court accompaniment and restraining orders. Victims and their children and provided with ongoing follow up services and are linked to other programs within the SBCS agency as necessary.

The DVRT team has continued to be responsive to the needs of the NCPD arriving within 15 - 20 minutes to the scene of a DV incident 24 hours a day/7 days a week. DVRT continues to provide victims with immediate crisis intervention, safety planning and connection to further resources to enhance their safety and well-being. The team has also provided emergency supports such as a safe motel room, transportation to a more secure location, and emergency food and/or clothing immediately following the DV incident.

This quick response to the scene allows clients to be immediately connected to resources and often times allows clients to feel comfortable to open up about the trauma in a way they may not feel comfortable doing with law enforcement.

The Family Violence Program Coordinator communicated and coordinated the scheduling of police training throughout the year. The Family Violence Program Coordinator/Director provided three Roll Call Trainings for National City Officers during this program year. The Family Protection Unit sergeant typically coordinates these trainings to remain in line with officer shift changes. This ensures that new officers who are entering back into the patrol assignment are well versed on the Response Team protocol and accessibility. In the upcoming year it would be beneficial for both entities to further discuss data including number of calls for service and other strategies to continue to enhance collaboration and implementation of services including participation in MDT meetings and follow up discussions of cases served.

National City CLIENTS ONLY										
RACE:	All CLIENTS (Incl. Hispanic)					HISPANIC ONLY				
	Q1	Q2	Q3	Q4	Total	Q1	Q2	Q3	Q4	Total
White	17	10	11	13	51	16	10	10	10	46
Black/African American	2	6	4	2	14	0	0	0	0	0
Asian	1	1	1	1	4	0	0	0	0	0
American Indian/Alaskan Native	2	0	0	0	2	2	0	0	0	2
Native Hawaiian/Other Pacific Islander	0	0	0	1	1	0	0	0	0	0
American Indian/Alaskan Native and White	0	0	0	0	0	0	0	0	0	0
Asian and White	0	0	0	0	0	0	0	0	0	0
Black/African American and White	0	0	0	0	0	0	0	0	0	0
American Indian/Alaskan Native and Black	0	0	0	0	0	0	0	0	0	0
Other/Multi-Racial	4	6	7	9	26	4	5	7	8	24
1. Total*	26	23	23	26	98	22	15	17	18	72

INCOME:	Q1	Q2	Q3	Q4	Total
Extremely Low Income (<30%)	0	x	x	0	0
Very Low Income (>30-50%)	26	23	23	26	98
Low Income (>50-80%)	x	x	x	0	0
Other Income (>80%)	x	x	x	0	0
2. Total*	26	23	23	26	98

Adult Literacy Services

Funds expended: \$52,000

The Program provides assistance to adults who want to improve their basic English language reading and writing, math and computer skills.

Adult Literacy Services Program has a mission to support lifelong learning and personal enrichment, National City Library’s Literacy Program helps adults acquire the skills and knowledge they need to become successful family members, competent and productive workers, and informed citizens and community members. The program aims at carving a path to a better quality of life for our adult learners, building self-esteem, and ending family cycle of illiteracy. Targeting the following objectives, it offers a truly transformative journey in learning and in life:

1. Adult Basic Education (ABE) – Serving adults provides continuity and a bridge to the family and the community. The ABE program helps English-speaking adults improve their English language (reading, writing, and speaking) and math skills. Instruction is provided by trained volunteer tutors in a friendly

and supportive environment through one-on-one or small group sessions. Each learner's needs and goals are identified upon initial intake, pursued, and progress reviewed every six months.

2. English as a Second Language (ESL) – For FY 2018-19, National City Library officially added a new ESL component to the program as a way to provide more comprehensive services. ESL offers those with very limited or no English proficiency an opportunity to acquire and learn the English language communication skills of listening, speaking, reading, and writing. The ESL program starts at the beginning level and progresses to the level where learners can be mainstreamed into the ABE program.

3. Digital Literacy - Ability to use information and communication technologies to find, evaluate, create, and communicate: This service aims at providing adult learners with modern technology skills needed for personal productivity or professional application. Instruction classes (at the basic and intermediate levels) are provided in English and Spanish, in small groups, and cover a variety of topics such as Microsoft Office, Email, Internet and Internet Safety, Cloud file sharing, using a tablet.

4. Workforce Literacy – Job Readiness Education: To advance the technical and functional skills of program learners and enhance their chances at securing a job, our program also brings together experts from other workforce development agencies to provide a series of work readiness workshops that give attendants advices/tips on how to search the job market, write resumes/cover letters, improve interview techniques, and navigate online applications.

5. Health Literacy – Ability to obtain, read, understand and use healthcare information to make appropriate health decisions: Leveraging partnerships with various health agencies, the program helps adults develop basic skills needed for accessing health-related services, navigating health care systems, engaging in self-care, and properly managing adherence to treatment by providing and facilitating health workshops and health training sessions. These skills include filling out forms, reading medicine labels, taking medications, nutrition, children's health, diabetes, etc. Health information and training was delivered using common, simple words and formats to ensure full comprehension and minimize the risk of misunderstanding.

During the program year there was an increase of tutor/learner pairings: Tutor and learner pairings have increased this fiscal year with partnerships with PIMA Medical Institute, Southwestern College, military volunteers, and the general community devoting their free time for our patrons. Each volunteer being able to contribute to 1 on 1 tutoring, English, Adult Literacy, GED, HiSet, ASVAB preparation, and our computer and excel classes. 272 patrons have been serviced through these programs this year, 97.4% of which come from low income families.

Growing Attendance in computer and excel classes: Excel and computer classes are on a high demand with back to back 4 week sessions occurring since its implementation. With having served approximately 9-19 patrons each session for each excel and computer classes, program staff hope to continue this trend going forward. Also with a growing waitlist of basic computer and excel classes, these classes have become popular with returning and new students.

ESL Class Implementation and Growth: ESL classes were formed and started in the 2nd quarter, since then word has spread in the community about our ESL services with patrons coming in and signing up for classes. Patrons are first assessed and then matched to the appropriate ESL level class. The main goals for learners is to improve their way of life (better jobs, ability to apply to jobs, and being able to assimilate

with language skills). With a waitlist of about 10-15 regularly the ESL services are in high demand and growth.

Citizenship Classes: In collaboration with Jewish Family Services of San Diego we have been providing US Citizenship Classes, a free 10 week course to prepare for the citizenship test and interview. Each 10 week course has about 15 students enrolled regularly. Having serviced over 50 patrons to help them achieve their goals of citizenship in this fiscal year is an ongoing goal and partnership we have with the Jewish Family Services of San Diego.

ALL PROGRAM CLIENTS (Incl. National City)										
RACE:	ALL CLIENTS (Incl. Hispanic)					HISPANIC ONLY				
	Q1	Q2	Q3	Q4	Total	Q1	Q2	Q3	Q4	Total
White	40	31	43	38	152	36	30	40	36	142
Black/African American	5	0	3	1	9	0	0	0	x	0
Asian	14	10	10	21	55	0	1	0	x	1
American Indian/Alaskan Native	17	0	0	1	18	14	0	0	x	14
Native Hawaiian/Other Pacific Islander	1	2	0	0	3	0	0	0	0	0
American Indian/Alaskan Native and White	0	10	4	4	18	0	7	1	3	11
Asian and White	0	0	0	1	1	0	0	0	1	1
Black/African American and White	0	0	2	1	3	0	0	0	0	0
American Indian/Alaskan Native and Black	0	0	0	0	0	0	0	0	0	0
Other/Multi-Racial	5	4	3	2	14	2	3	2	0	7
1. Total*	82	57	65	69	273	52	41	43	40	176

INCOME:	Q1	Q2	Q3	Q4	Total
Extremely Low Income (0-30%)	45	36	34	47	162
Low Income (31-50%)	25	16	19	15	75
Moderate (51-80%)	9	4	12	4	29
Non-Low/Moderate (>80%)	3	1	0	3	7
2. Total*	82	57	65	69	273

Housing Inspection Program

Funds expended: \$74,409.13

The program addresses housing quality issues related to violations of the Housing and Safety Code. These issues threaten occupant life safety, structural integrity, sustainability of the housing stock and economic viability of surrounding parcels and neighborhoods.

During the program year 82 home inspections were completed. Of those units inspected 27 received violations and 20 were corrected by the property owners. Inspections resulted in stop work orders, reports, and re-inspections. The units inspected ranged from single-family homes, multi-family residential units, and apartment complexes. The majority of inspections were conducted as a result of community complaints. Improvements and services provided in the code enforcement area included the installation of sidewalks and other pedestrian safety improvements, traffic safety improvements, and drainage improvements.

Improvements and services provided in the code enforcement area. The City of National City has installed sidewalks and other pedestrian safety improvements, traffic safety improvements, and drainage improvements in the code enforcement area. The City also offers graffiti removal, homeless services, and other neighborhood services in the code enforcement area including, but not limited to abatement of debris and automobiles.

Fire Station 34 Section 108 Loan Payment

Funds expended: \$483,952.50

Repayment of Fire Station Loan

CDBG Program Administration

Funds expended: \$111,338.50

Administration of the Community Development Block Grant. Planning and administration activities include program management and delivery, monitoring, and reporting.

Fair Housing and Tenant-Landlord Education

Funds expended: \$35,000

Program affirmatively furthers fair housing and responds to the findings of the Analysis of Impediments and provides for fair housing services.

During the program year one hundred sixty-eight clients from National City received one on one counseling. Fourteen calls alleged discrimination from National City residents. Seven cases were mediated; two clients received reasonable accommodations, three came to an understanding with their landlords, two moved and did not wish to pursue, three were investigated and closed due to lack of any verification and two were helped to file with DFEH. One client filed independently with DFEH, and one is currently being investigated.

Web presence continued to grow with updates to the website making it more user-friendly. The website is used to inform the community about CSA San Diego's services as well as advertise community news and presentations. CSA San Diego County has housing counselors who receive and seek to resolve fair housing and landlord-tenant complaints from National City and the region. Direct service is provided over the phone and in person. Clients are asked to provide required demographic data and a summary of the problems they are experiencing. Housing counselors then provide appropriate information and referral. Clients are offered mitigation, mediation and conciliation or assistance with reasonable accommodation and Fair Housing discrimination and the DFEH and HUD complaint processes.

CSA continues to make available Fair Housing brochures, pamphlets and the "Handbook on Renting: Your Rights and Responsibilities." The brochures are available in the main offices, at presentations, and at the National City Housing Authority. Information contained in the brochures are also available on the website. The handbook and other publications are available in English, Spanish and Arabic. On April 2nd CSA was honored by the National City City Council with a proclamation for Fair Housing Month.

Sixteen Fair Housing workshops were held at the National City Library. CSA attended the San Diego Regional Alliance For Fair Housing meeting hosted by National City on January 24th. CSA also had a booth at National City's National Night Out in August, which was well attended by the community.

CSA San Diego County continues to network with a variety of agencies and organizations within the community to affirmatively further fair housing. CSA Executive Director has become president of the San Diego Regional Alliance for Fair Housing Board. During meetings throughout the program year CSA and other fair housing providers discussed challenges, resources and strategies for addressing fair housing in San Diego County. The CSA Executive Director also participates on the strategic planning subcommittee. Attendance at these meetings ensures that CSA is kept up to date on all issues concerning fair housing.

ALL PROGRAM CLIENTS (Incl. National City)										
RACE:	ALL CLIENTS (Incl. Hispanic)					HISPANIC ONLY				
	Q1	Q2	Q3	Q4	Total	Q1	Q2	Q3	Q4	Total
White	118	64	63	46	291	0	3	8	6	17
Black/African American	34	32	21	9	96	0	1	1	0	2
Asian	15	2	5	2	24	0	0	1	0	1
American Indian/Alaskan Native	39	27	71	35	172	37	24	71	35	167
Native Hawaiian/Other Pacific Islander	7	1	13	6	27	0	0	7	2	9
American Indian/Alaskan Native and White	4	2	1	24	31	3	1	1	23	28
Asian and White	1	0	0	0	1	0	0	0	0	0
Black/African American and White	1	2	0	0	3	0	0	0	0	0
American Indian/Alaskan Native and Black	1	1	0	4	6	1	1	0	4	6
Other/Multi-Racial	183	93	51	95	422	152	76	38	60	326
1. Total*	403	224	225	221	1073	193	106	127	130	556

INCOME:	Q1	Q2	Q3	Q4	Total
Extremely Low Income (0-30%)	337	157	105	44	643
Low Income (31-50%)	53	54	82	145	334
Moderate (51-80%)	1	4	27	25	57
Non-Low/Moderate (>80%)	12	9	11	7	39
2. Total*	403	224	225	221	1073

HOME Program Administration

Funds expended: \$17,151.53

Administration of the HOME Program. Planning and administration activities include program management and delivery, monitoring, and reporting.

Administration Acquisition Rehabilitation for Homeownership Program (W. 18th Street) (San Diego Habitat for Humanity Homeownership Project at 405-419 W. 18th St., National City)

Funds expended: \$51,388.20

Work has begun on site improvements and utility conversion to the six unit affordable housing project site for low-income families in need of affordable housing.

National City Tenant Based Rental Assistance Program (TBRA)

Funds expended: \$57,727

The program targets homeless families and families experiencing domestic violence with a combination of rental assistance, intensive case management and supportive services to assist them to attain safe,

stable housing and economic self-sufficiency. Funds will be used for salaries, administration, and rental assistance/subsidies.

First-Time Homebuyer Program

Funds expended: \$74,150

The First-Time Homebuyer Program is administered by SpringBoard CDFI. The program will assist approximately five (5) families purchase a home in National City by providing up to \$70,000 in assistance. The assistance provided will help low-moderate income families under 80% of area median income purchase homes through affordable financing options (downpayment/closing costs) and first mortgages combined with homeownership classes and coaching.