



## *We Pledge to Provide...*

### *Commitment*

*We strive for excellence, as we serve the public and each other with integrity, compassion, responsiveness, and professionalism.*

### *Customer Service*

*We provide excellent service to residents, businesses, visitors, and colleagues.*

### *Courtesy*

*We treat everyone with dignity and respect.*

### *Communication*

*We communicate openly, honestly, and with clear, consistent messages.*

### *Collaboration*

*We work to achieve common goals and value our differences.*